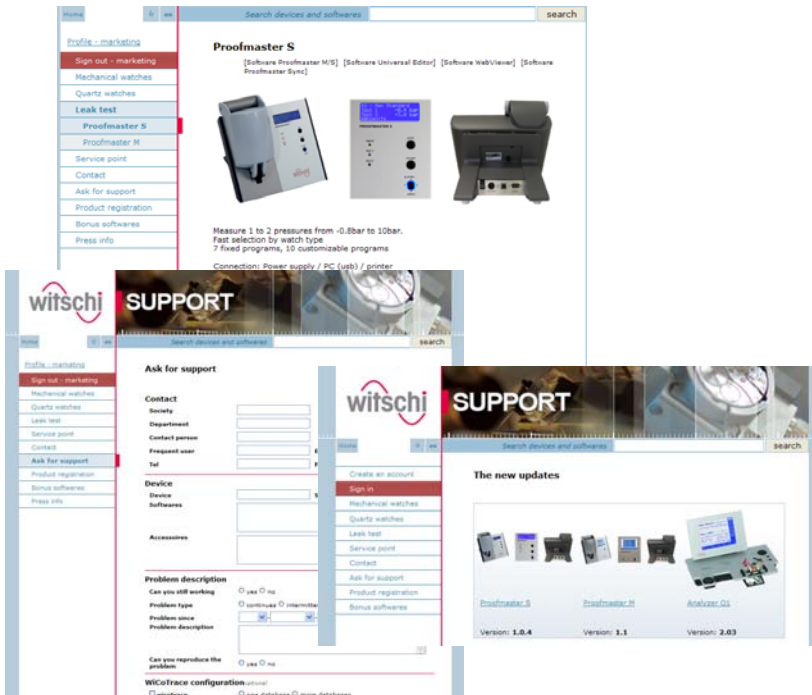


Support-Web-Page

Technical specifications

Access to the Support web page via the normal Witschi web page or directly by going to

<http://support.witschi.com>



Beschreibung

Brief description of product

Enables access to all technical information that is available for Witschi equipment:

- Functional description of various firmware, software and hardware versions
- Download facility for the latest firmware and software
- Download facility for various operating instructions

Use, application

Our Support website is there to enable our customers to obtain detailed information on the products they have purchased.

Specific information

Customers can describe a device or system breakdown directly to our Customer Service team, whilst simultaneously requesting a service.

A new facility allows customers to electronically register the Witschi device/system they have purchased. This allows them to have a clear overview of the guarantee period.

Highlights

Many functions and features are available:

- Free software downloads
- The latest firmware downloads for the various devices, as well as operating instructions for the latest generation of Witschi equipment
- Guided assistance in making direct requests relating to servicing
- Guarantees given for equipment purchased with right to bonus software